

MDA: SALWACO

MONTH	MAIN ISSUES IDENTIFIED	PERCEIVED CAUSE OF THE ISSUE	PROPOSED ACTIONS	ACTIONS TAKEN	OUTSTANDING ACTIONS (Actions planned but not taken)
MAY	<p>Illegal connection - Kenema</p> <p>New Connection - Kenema</p>	<p>These issues according to the meeting held with the Anti-corruption Commission and the Water Directorate is not SALWACO but the Water Directorate of the Ministry of Water Resources. However, the issues have been laid to rest and Water Directorate has owned up to the issues.</p>	<p>It should be noted that SALWACO is only operating within the township of Kenema.</p> <p>The Water Directorate of the Ministry of Water Resources is operating outside Kenema township. These issues is being handle by the Water Directorate.</p> <p>Visit were made to the Anti-Corruption office in Kenema and the Water Directorate of the Ministry Water</p>	<p>SALWACO is operating ONLY within the township of Kenema.</p> <p>The Water Directorate of the Ministry of Water Resources is operating township and its environs. However, SALWACO staff in Kenema had a meeting in that meeting they explained that the Water Directorate which is operating outside Kenema township must have been responsible for the two issues of "I PAID A</p>	<p>I paid a bribe in Bo and I paid a bribe in Kenema are outstanding issues in April 2018. These are yet to be discussed with staff in Bo and Kenema when next we travel to those areas.</p>

			Resources to discuss the issues.	BRIBE”(1) and NEW CONNECTION (1) However these two issues had been laid to rest. The Water Directorate has owned up to the issues.	
JUNE	<p>Illegal Connection – Bo</p> <p>New Connection</p> <p>Reconnection</p> <p>Reduce Water</p>	<p>One of BUG sub-contractor deliberately connects a residence in Bo and the caretaker of the residence is in police custody.</p> <p>The cause of the new connection requires further investigation.</p> <p>Reconnection delay by customers to present receipt to SALWACO after payment at bank leads to untimely reconnection.</p> <p>Reduced water rate is as a result of meter malfunction.</p>	<p>SALWACO has engaged the police and also BUG sub- contractors to deceive from such acts in the future.</p> <p>Investigations is on-going by the police in Bo about the new connections in Bo.</p> <p>Public sensitization on early submission of receipts will be held on FM radios and other medium.</p> <p>SALWACO Engineers are calibrating the faulty meters.</p> <p>The chairman of the IMC of SALWACO will visit the respective stations involved ASAP.</p>	<p>The Station Manager of the different stations involved, Bo and Kenema were quarried and they have responded promptly</p>	<p>I paid a bribe in Bo and I paid bribe in Kenema are the outstanding issues in June 2018. These are yet to be discussed with staff in Bo and Kenema when next we travel to those areas.</p>

<p>JULY</p>	<p>New Connection</p> <p>Reconnection</p> <p>Illegal Connection</p>	<p>BUG contractors (Chinese Company) take advantage of connecting residents during the installation of the main pipes even though the pipes are without water.</p> <p>Late submission of receipts by customers.</p> <p>The Sella-Limba community is responsible for this illegal connection on SALWACO pipes.</p>	<p>SALWACO network monitors are trying to track down these illegal connections. Investigation on-going.</p> <p>Sensitization issue is on-going.</p> <p>Investigation on the way.</p> <p>The chairman of the IMC of SALWACO will visit the respective stations involved ASAP.</p>	<p>The station Managers of the stations involved have been alerted to take appropriate actions.</p>	<p>I paid a bribe in Bo and Kenema have dropped significantly, and the number of "I Met an honest official" has increased.</p>
<p>AUGUST</p>	<p>New Connection – Bo</p> <p>Reconnection</p>	<p>Divine Grace Water Company deliberately excavates and run a pipe directly to SALWACO mains without the knowledge of SALWACO.</p> <p>Late submission of receipt by customers.</p>	<p>Routine unannounced visit to SALWACO mains. SALWACO network monitors have track down this illegal act and have reported the matter to the Sierra Leone Police. Investigations is on-going.</p> <p>Sensitization on the issue is on-going through one on one</p>	<p>The Sierra Leone Police have been involved in the matter.</p>	<p>Issuance of proposed identity cards to resolved the problem of impersonation of individual who claim to be SALWACO workers.</p>

			meetings with customers and radio programs. The chairman of the IMC to monitor the Police investigation closely.		
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